

FAMCare Caseload/Dashboard

✓ Executive Dashboard

The FAMCare *Caseboard* is an executive dashboard that allows you to stay in front of your data. Updated in real-time, the dashboard keeps caseworkers on top of critical functions such as caseload status, appointments, reminders and alerts.

✓ Tailored Based on Your Preference

Alerts and reminders can be scheduled for your clients and those tasks appear on your dashboard when you first log into the system. Caseworkers can immediately see which cases they need to work based on tasks they've previously scheduled. No longer are cases able to fall through the cracks. There's more accountability and the tools help the case worker stay productive.

✓ Configurable Case Load Menu

Your team can configure your caseload display from a list of optional "views". Among the common table elements like client name, case number, referral date, placement date – you can choose to populate your "Caseboard" with information related to legal status, risk level, gender, birth date, last case contact and many others. It's an effective snapshot of case information all in one table, but most important – how you'd like to see it.

✓ Supervisor Views, In a Click

With the click of a button, supervisors and managers can view their caseloads, as well as the caseloads of each of the caseworkers that work for them.

✓ Manage Outcomes

If metrics aren't measured at all times, how do you know you're on track? Your dashboard can help by pulling that information through – so it remains in front of you – all in one spot. If you need to "drill in" – you can with just a click.

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Where is the Value?

- Stay on top of critical tasks!
- Stay in front of what you want to see!
- Monitor information in real-time!
- Keep caseloads up-to-date!
- Automate your reminders!
- Know what your outcomes have to be and measure them!

The screenshot shows the 'Caseload/Dashboard' interface. Callouts include:

- Can switch between caseworker view and manager view.
- Client Search
- Calendar & Scheduling
- Configure what you see in the table.
- Retrieve case notes for this client.
- Indicates "Safety Alerts"
- See "Overdue" Appointments.
- Indicates whether the client is on a "Pathway"
- Configure occupancy rates for providers.
- Configure Case Alerts & Notification Triggers

The screenshot shows the scheduling interface for 'merry-perkins Today is 04-30-2010'. It includes a calendar view for the month of April 2010 and a task list for 'merry-perkins' with a time slot from 7:00 AM to 11:00 AM.

Behind the Curtain...

- SQL 2008 Reporting Services Engine
- Accessible via a browser – at all times
- Innovative multi-dimensional security model with security-trimmed menu's
- 3 stages of interactive help tools
- Easy-to-use interface / front end management tools